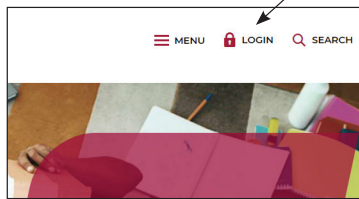


Current Online Banking users will login to our new and upgraded Online Banking System beginning after 9am EST on Monday, 3/15/21 using the following steps:

STEP 1

Visit firstffcu.com, go to the top right-hand side of the page, and click on the LOGIN text. ***Existing Online Banking users will enter their current Online Banking User ID and the last 6 digits of the primary account holder's Social Security Number as your temporary first-time login password.**



STEP 5

Next, you will be asked to setup 5 security questions.

STEP 6

You will then either receive a verification text message or phone call. You'll need to choose which option you prefer, create or assign a phone nickname, and select Save.

STEP 2

Click the Sign In button.

STEP 3

You will need to review and accept our Online Banking Terms & Conditions.

STEP 7

Enter the verification code you receive.

STEP 8

Enter a daytime phone number where you would like to receive alerts.

STEP 4

The system will then have you enter the last 6 digits of your Social Security Number as your current password again, and ask you to create a new password. The new password must have a minimum of 9 characters and include at least 1 uppercase letter, 1 lowercase letter, 1 number, and 1 special character.

STEP 9

You're now setup and ready to start using the new Online Banking System!